

Courtesy Rules for SARTA Passengers and Patrons

1. Upon boarding the bus, you will see a farebox. Please have your fare ready upon boarding the bus. Drop in your money or insert pass, ticket, or transfer card. Upon request Bus Operators will issue you a transfer at the time of boarding that is good for one hour on any SARTA bus.
2. Strollers must be folded and stored securely. Small children should remain in carrier/car seat while on bus and held securely by an accompanying adult.
3. Let those with disabilities or senior citizens have the priority seating in the front of the bus. When necessary please move to the rear of the bus to another seat or when seating is not available stand in the aisle and hold onto grab bars while bus is in motion.
4. If a seat is available, please use it. Otherwise, hold on when standing in the aisles.
5. Never stand in front of the yellow safety lines, while the bus is in motion. Never stand in stairwells.
6. Refrain from talking to the bus operator while the bus is in motion, unless absolutely necessary.
7. Pull signal string at least one block prior to indicate your desire to exit at the next bus stop.
8. Do not stick any object or part of body out of the bus windows.
9. Bicycles are not allowed inside bus.
10. Shirt and shoes must be worn.
11. Smoking is prohibited inside SARTA vehicles and facilities and within 20 feet of any SARTA facility or SARTA bus.
12. No loud music or ringtones. Use headphones to listen to music. If talking on cell phone, be courteous to others and keep your voice low.
13. Pedestrians must stay out of the bus lanes and be alert for moving vehicles at the transit centers.
14. No illegal possession and/or consumption of alcohol or illegal substances.
15. Flammable, explosive or hazardous materials are prohibited.
16. No eating or drinking is permitted on the bus.
17. Do not litter or leave trash on the bus.
18. No skateboarding, bike riding or roller skating is permitted on SARTA property.
19. No pets on buses or at facilities, except service animals or those judged to be properly contained.
20. No unauthorized weapons.
21. Keep belongings with you at all times.
22. No photos and videotaping without prior authorizations.
23. No horseplay or throwing things.
24. No profanity or abusive, offensive, or loud language.
25. No damaging property in, on, or around SARTA vehicles or facilities, including graffiti
26. No solicitation, loitering, gambling or illegal activities.
27. No harassing other passengers, SARTA employees, contractors, and representatives.

Any person that violates these rules may be removed, barred or banned from any SARTA vehicle, property, or facility, fined or imprisoned as outlined in Ohio Revised Code 306.99. These rules shall apply to all SARTA buses and facilities.

The above Courtesy Rules are available at www.SARTAonline.com or by calling Customer Service during normal business hours at (330) 47-SARTA.